FAQs

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Q What is the total time commitment for the program?

The certification program is a combination of both live and self-paced sessions. The time commitment is approximately 10-12 hours, inclusive of 3-4 hours of self-paced e-learning and 3 live sessions. Live sessions range from 45 minutes to 2 hours. Considerations should be made for possible additional time for exam **preparation and completion**.

Q Do I need to be a Betterworks platform customer?

Although the program does utilize the Betterworks suite of products, being a Betterworks platform customer is not required. Using the Betterworks technology will demonstrate how a software platform can be applied to manage a continuous performance enablement program, which is transferable outside of the Betterworks platform.

Q Will I have access to the Betterworks technology?

As part of the curriculum, a Betterworks training environment will be available for 60 days. Full access to the Betterworks platform will require a subscription.

Q How was the curriculum developed?

The focus of our program is developing the skills to get started with Performance Enablement Coaching. Our program uses Betterworks' industry-leading research, subject matter expertise, and best practices to lay the foundation for successful performance enablement programs.

Q What should I expect in the live sessions?

There are 3 live sessions of varying length and content. The **Program Kickoff** is 45 minutes. We then follow up your online coursework with a group discussion on how to **utilize conversations, feedback, and recognition within an organization,** which is 2 hours. Finally, we **craft questions to measure employee engagement and create action plans to effectively support your organization's performance enablement program.** We end this session with exam preparation, a total of 2 hours. All our live sessions are interactive, and your participation in group discussions is highly encouraged.

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