HCM platforms, such as UKG Pro, act as the core system of record for employee information and serve as a critical HR administrative tool for processing payroll; managing benefits, time/attendance, and compensation; automating regulatory compliance; and more. As transaction-based systems, HCM tools are not traditionally built to drive user engagement. Hence, Gartner projects that by 2025, most enterprises will need to source 20 to 30 percent of their Human Capital Management (HCM) requirements through other best-of-breed solutions, especially for areas such as performance management where the employee experience falls short.

Betterworks replaces the traditional performance management approach with a lightweight, engaging, and impactful solution that accelerates employee development. We call this modern approach performance enablement, and it delivers a markedly different employee experience than what traditional performance management processes offer today.

Betterworks + UKG Pro: Better Together

For UKG Pro customers, complementing their HCM system with Betterworks is the first step to a truly successful HCM transformation journey that puts employee experience at the center. Betterworks gives UKG Pro customers the opportunity to empower employees to do their best work through a continuous approach to performance that they embrace.

The Betterworks performance enablement solution ensures that employees get frequent feedback, timely recognition, meaningful check-ins, and relevant coaching. The focus on employee growth creates a foundation of trust and motivates performance. Customers see a high adoption of Betterworks because the tool is highly integrated into an employee's flow of work. For example, employees can update a goal, comment on conversations, and give someone feedback, all from within the tools they use every day such as email and productivity apps.

Betterworks also provides customers with a seamless integration that connects their UKG Pro HCM with Betterworks' performance enablement solution.
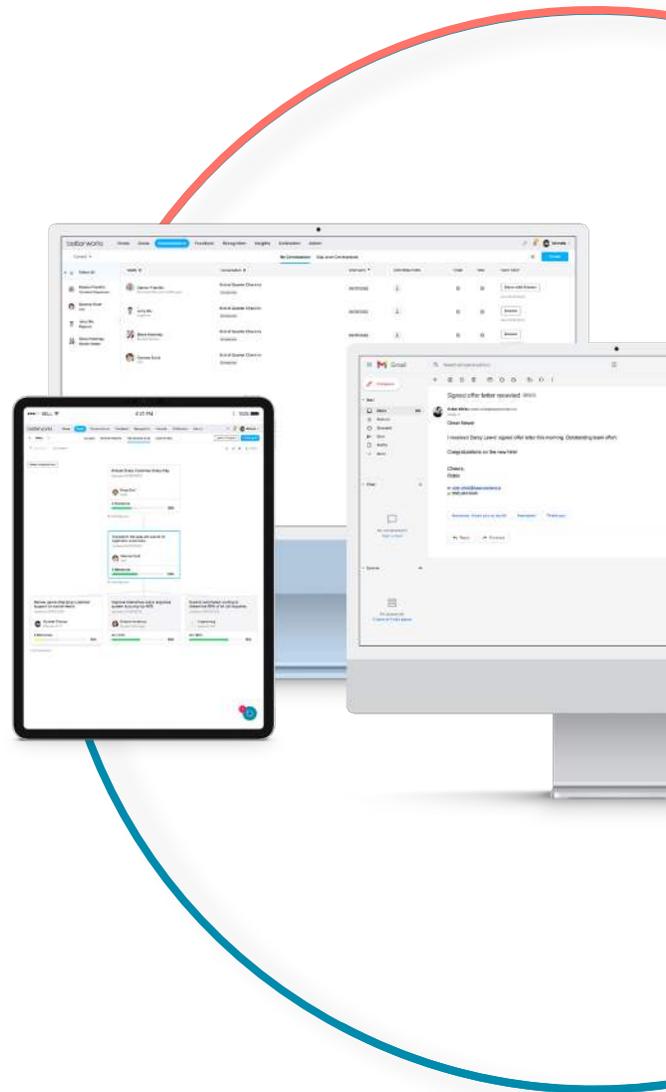
How the Integration Works

The API-based integration keeps Betterworks organizational data in sync with the company's HCM user data in UKG Pro, so any changes to users, like new hires or adjustments to reporting structures, are updated instantly in the Betterworks platform. Companies can rest easy knowing their employee information in Betterworks is 100% accurate, all the time. This synchronization ensures that Betterworks features such as Manager Insights show the goal progress of the most up-to-date teams.

Below are examples of what the integration enables:

— Automatically create and remove user accounts when you onboard and offboard employees.

— Update reporting structure in Betterworks to mirror the UKG Pro org chart

— Sync custom attributes from UKG Pro to Betterworks

— Outbound integration for data such as ratings and reviews to be synced from Betterworks into UKG Pro to be used for making compensation decisions and talent assessments

To enable the Betterworks - UKG Pro integration, please contact your CSM or the Betterworks Support team.

About Betterworks

Companies like Colgate-Palmolive, Intuit, Udemy, Asurion, Kroger, Vertiv, and the University of Phoenix rely on Betterworks to enable great performance.

Betterworks' best-in-class HR talent management solutions are designed to drive performance by putting employee experience at the heart of how companies align, motivate, retain and develop their people. Unlike legacy HR technology, Betterworks is a lightweight, enterprise-ready solution that integrates with the tools employees use every day.

betterworks.com